

Indigo™ BTE Guide

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Your Indigo™ Hearing Instruments Hearing Healthcare Professional: _____ Telephone: Model:____ Serial Number: Replacement Batteries: Size 13 Size 10 Warranty: Use Automatic Program for 1: Ouiet 2: Group/Party Noise 3: Intense Noise 4: Music Use Program 2 for: ____ Use Program 3 for: Use Program 4 for: ____ Date of Purchase:

Practical Solutions to Everyday Problems

Congratulations on choosing your new Indigo™ BTE (Behind-the-Ear) hearing instruments. For over 40 years, Unitron Hearing has been committed to making life better for people with hearing loss. This means a commitment to developing high-quality hearing solutions that incorporate special features to solve the everyday problems and concerns you have with hearing loss and hearing devices.

Indigo is a premium hearing instrument that delivers superior sound quality, performance, and extraordinary results. Indigo's automatic program reads your listening environment and automatically determines a sound destination that is most effective for optimal listening as your listening needs change throughout the day. Three additional manual programs give you added flexibility to meet your particular listening needs. Indigo's sophisticated adaptive features offer you the latest in digital technology so your hearing devices do the adapting without manual adjustments or fiddling required by you.

Getting the Most Out of Your Indigo™ Hearing Instruments

Adjusting to your new hearing instruments will take some time. In the beginning it is important that you do not use the hearing devices for longer than is comfortable. Depending on your previous experience with hearing instruments, a few hours a day may be enough and then you can increase wearing time gradually. Once you have become accustomed to your hearing devices, you should wear them all day every day since infrequent use will not permit you to adapt to your hearing devices and enjoy their full benefits. The quicker you get used to the everyday sounds around you, the less you will notice that you are wearing hearing instruments.

Using the Indigo™ BTE Guide

Refer to the table of contents for a complete listing of the topics covered in this guide.

There are different styles of BTEs available. The diagrams below identify some of the components on your hearing devices. Have your hearing healthcare professional place a check beside the diagram that best describes your BTE style and attachment.

Hearing Instrument Style (check one)



☐Moda BTE



☐BTE without volume control



☐BTE with volume control

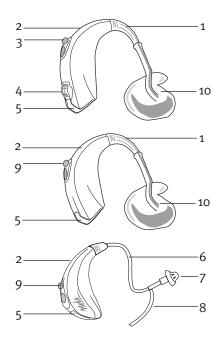
Attachment Style (check one)



□slim tube and dome



□earhook and earmold



Legend

- 1 Earhook
- 2 Microphone and Microphone Shield
- 3 Program Button
- 4 Volume Control5 Battery Door/
- On & Off Switch

- 6 Slim tube
- 7 Dome
- 8 Retention Piece
- 9 Program Button or Volume Control (depending on your customized fitting)
- 10 Earmold

Putting Your Indigo™ Hearing Instruments on Your Ears

BTEs with Slim Tubes





- Hold the slim tube where it attaches to the dome and gently push the dome into your ear canal. The slim tube should lie flush against your head and not stick out.
- 2. Place the hearing instrument over the top of your ear.
- 3. Place the retention piece in your ear so it rests at the bottom of the opening of your ear canal.
- 4. Repeat steps 1-3 for your other ear if you wear two hearing devices.

BTEs with Earhooks



- 1. Carefully insert the earmold in your ear. The earmold should fit into your ear snugly and comfortably.
- 2. Place the hearing instrument over the top of your ear.
- 3. Repeat steps 1-2 for your other ear if you wear two hearing devices.

Turning Your Indigo™ Hearing Instruments On and Off

Your hearing devices have a three-position battery door that acts as an off/on switch and that allows access to the battery compartment.

To turn the hearing device on, close the battery door fully. Note: If the start up delay is activated, your hearing devices will not turn on for 10-15 seconds after closing the battery door.

To turn the hearing device off, partially open the battery door. This position allows excess moisture to vent away from the battery compartment.

To replace the hearing device battery, fully open the battery door for access to the battery compartment.







Note: When turning your hearing device on and off, grasp the top and bottom of the device with your index finger and thumb. Use your thumb to open and close the battery door. If you are wearing Moda hearing devices, use your index finger to open and close the battery door.

Feedback-Free Listening

Your Indigo hearing devices have an optional start up delay that can be activated by your hearing healthcare professional. If the start up delay is activated, your hearing devices will not turn on for 10-15 seconds even if the battery door is closed fully. The hearing devices return to the start up delay position each time you turn your hearing devices on. This allows you to insert your hearing devices without experiencing whistling.

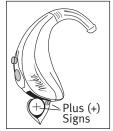
If you wear hearing instruments now, you may have experienced whistling from your hearing instruments when you talk, chew, use the telephone or hug someone. Indigo's feedback technology dramatically reduces this uncomfortable whistling before you or anyone else can perceive it.

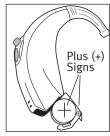
Replacing the Battery

- 1. Gently swing out the battery door with your fingernail.
- Grasp the battery with your thumb and index finger and remove.
- Insert the new battery into the battery compartment with the plus (+) sign on the battery facing the same way as the plus (+) sign on the edge of the battery door. This will ensure that the battery door closes properly.

Note: If the battery is inserted incorrectly, the door will not close.

4. Close the battery door.





Low Battery Warning

When you hear two long beeps, your hearing devices are warning you that their batteries are low. You will hear the warning approximately every 30 minutes until you change the batteries or the batteries die. After the first warning, you may experience some reduction in sound quality. This is normal and can be remedied by inserting fresh batteries in the hearing devices. If you prefer, your hearing healthcare professional can change the pitch and loudness of the low battery beep or turn it off entirely.

Caring for Batteries

- · Always discard batteries carefully.
- To prolong battery life, remember to turn your hearing instruments off when not in use.
- Remove the batteries and keep the battery door open while hearing instruments are not in use. This will allow internal moisture to evaporate.

Battery Warnings

- Never leave hearing instruments or batteries where small children and pets can reach them.
- Never put hearing instruments or batteries in your mouth. If a hearing instrument or battery is swallowed, call a physician immediately.

Operating Instructions

Changing Programs on Your Indigo™ Hearing Instruments

Your Indigo hearing instruments have an automatic program and up to three additional manual programs. Indigo's automatic program will satisfy most of your listening needs by adjusting to different listening environments without requiring manual adjustments. Up to three additional manual programs can be individually tailored by your hearing healthcare professional to meet your particular listening needs.

Your hearing instruments may come equipped with a push button which has been set for switching between programs or adjusting your volume. This push button could also be disabled by your hearing healthcare professional. If you have an active push button program control, each time you push the button, you will move to a new program.

Program Beeps

Your hearing instruments beep to indicate which program

Program 1 (i.e. Automatic Program)	1	1 beep
Program 2 (i.e. Group/Party Noise)	1-1	2 beeps
Program 3 (i.e. Easy-t/Telephone)	1-1-1	3 beeps
Program 4 (i.e. Music)	1-1-1-1	4 beeps
Easy-t/Telephone	777	short melody

you are in (i.e. one beep for program 1, two beeps for program 2, etc.) If you prefer, your hearing healthcare professional can adjust the pitch and loudness of the program beep or turn it off entirely.

Adjusting the Volume

The volume on your hearing devices adjusts automatically in response to the loud or quiet sounds around you. Your hearing instruments are set to your ideal volume by default. Your ideal volume is indicated by 1 beep. If you have a push button volume control or a manual volume control, you can further adjust the volume.

Push Button Volume Control

Volume Beeps

Your ideal volume is indicated by 1 beep. If you adjust your volume, you will hear two beeps:

- One beep and one high-pitched beep indicates you have increased your volume.
- One beep and one low-pitched beep indicates you have decreased your volume.

Your hearing healthcare professional can help you

Volume Setting	Веер		
Ideal	♪ 1 beep		
Increased loudness	♪ 1 beep + 1 high-pitched beep		
Decreased loudness	♪ 1 beep + 1 low-pitched beep		

identify your different volume settings if required. If you prefer, your hearing healthcare professional can adjust the pitch and loudness of the volume beep or turn it off entirely.

Manual Rotary Volume Control

The manual volume control is numbered one to four. One indicates that the volume is at the minimum level and four indicates that the volume is at the maximum level. Rotate the volume control upward to increase the volume or downward to decrease the volume. Note that your volume control may be disabled by your hearing healthcare professional and, therefore, could be inactive.

Before changing the volume on your hearing devices, secure the device on your ear with your index finger and thumb. Then using your thumb, rotate the volume control up or down.

Listening in Windy Environments

Indigo's wind noise manager will engage automatically based on whether wind conditions are moderate or high. When the wind noise manager is engaged, sounds such as speech, may become quieter because the wind noise manager is working to reduce the loud noise produced by wind. When you are no longer in a windy environment, the wind noise manager will not be active and desirable sounds, such as speech, will once again become louder.

Listening in Quiet and Noisy Environments

Your Indigo hearing devices have a directional microphone system to meet your listening needs in different environments. The directional system focuses on sounds in front of you (i.e., speech) while reducing sounds from the sides or behind you (i.e., noise). The directional system can be set to track moving noise sources and adapt to changing noise levels so that background noise is reduced. Your hearing healthcare professional can tell you how your directional system has been customized for you and which listening programs have the directional microphones activated.

In addition, Indigo contains technology that identifies and minimizes sudden impulse sounds that many hearing device wearers find irritatingly loud such as slamming doors or clattering dishes. This technology is designed to increase listening comfort in adverse listening situations without impacting sound quality or your ability to understand conversations.

Replacing the Microphone Protectors

Your Indigo hearing devices have a shield to protect the microphones from dirt and debris. Debris on the microphone protector reduces the sound quality of the instrument. You should have the microphone protectors replaced by your hearing healthcare professional approximately every three months to ensure optimal sound quality.

Using Indigo™ with the Telephone

Indigo has the ability, depending on hearing loss, vent size and style of hearing instrument to provide feedback-free phone use without program changes. When the phone rings, pick up the telephone and place it in front of your hearing instrument's microphone. In some situations when using a cell phone, you may experience digital interference that sounds like static, buzzing or beeping. If you experience interference, increase the distance between your hearing instrument and the phone receiver.

Easy-t for the Telephone or Cell/Mobile Phone

Indigo can also come equipped with an optional easy-t (automatic telephone switch) that can help you listen on the telephone. Easy-t automatically switches your hearing instrument into a telephone listening mode with hearing instrument compatible phones. You will hear a short melody to indicate you are in the telephone (easy-t) program. If your phone is hearing instrument compatible, it will have a magnetic coil and the easy-t will activate automatically when the telephone is held to the ear. Once the telephone is removed from the ear, the hearing instrument will switch back to the normal listening mode. Since the location and strength of the magnetic coil varies among phone manufacturers, it may be necessary to move the telephone receiver in front of the hearing instrument's microphone for the best

reception. If the hearing instrument does not switch to the telephone program automatically when the telephone receiver is placed in proximity, the magnet for easy-t hearing instruments should be attached to the telephone receiver. The magnet is designed to strengthen the magnetic field at the ear piece of hearing instrument compatible telephones.

To affix the easy-t magnet:

- 1. Clean the telephone receiver.
- Hold the magnet near the "listening end" of your telephone receiver and release it (Figure 1). The magnet will flip to the appropriate side and seek the optimal position on the telephone receiver.
- 3. Place the double-sided tape in this optimal position on the telephone receiver (Figure 2) and attach the magnet to the tape (Figure 3).







Figure 2



Figure 3

Warnings

 Be sure the magnet is securely affixed to the telephone.

- Keep loose magnets out of reach of children and pets.
- If the magnet falls into your ear, contact your hearing healthcare professional.
- If the magnet is swallowed, contact your physician immediately.
- The magnet may affect some medical devices or electronic systems. Always keep the magnet (or the telephone equipped with the magnet) at least 30 cm (12") away from pacemakers, credit cards, floppy disks or other magnetically sensitive devices.
- Too high distortion during dialing or phoning may mean that the phone handset is stressed by the magnet. To avoid any damage, please move the magnet to another place on the telephone receiver.

Assistive Listening Devices

Listening in Public Places

Indigo's optional telecoil can also help you listen in public places equipped with telecoil compatible assistive listening devices such as a loop system. If your hearing instruments do not operate when the telecoil is on, the loop system may not be operating or you may be in a "dead" spot. Try positioning yourself in a different part of the looped area or return your hearing instruments to the microphone position and sit as close to the speaker as possible.

Connecting to External Audio Sources

Your Indigo hearing devices may feature optional direct audio input (DAI) to connect to other audio sources such as a stereo or television. You will need to purchase the direct audio input system and a connector cord from your hearing healthcare professional before you can connect to external audio sources.

DAI can also be used to fit your hearing instruments with an assistive listening device, such as an FM system, which you may purchase to improve listening in difficult situations.

Note: If your hearing instruments are the small BTE style that requires size 10 batteries (Moda), your hearing instruments are not compatible with direct audio input, MicroLink MLx or an FM system. However, hearing instruments that use size 13 batteries are compatible. Refer to your battery package for the size of your hearing instrument batteries or consult with your hearing healthcare professional for more information.

Listening Over Distance

Your Indigo hearing instruments may be compatible with Phonak's MicroLink™ Receiver Module, a wireless FM system that improves listening over distance. The MLx FM receiver module connects to the direct audio input system and is powered by the hearing instrument battery.

Using FM and Infrared Systems

Some FM systems consist of a teleloop worn around the neck, which is connected to the FM receiver worn on a belt or in a shirt pocket. To listen through the FM system, select the telecoil program and turn on the FM receiver. To keep the signal clear, you may need to adjust the volume control on your hearing instruments, as well as on the FM receiver.

With some infrared systems you may need to remove your hearing instruments and wear the system's headset receiver. If the volume on the infrared receiver is not loud enough, use your hearing instruments instead.

See also "Connecting to External Audio Sources."

Caring for Your Indigo™ Hearing Instruments

- · Open the battery door when not in use.
- Always remove your hearing devices when using hair care products. The hearing devices can become clogged and cease to function properly.
- Do not wear your hearing devices in the bath or shower or immerse them in water.
- If your hearing devices do become wet, do not attempt to dry them in an oven or microwave. Do not adjust any controls. Open the battery doors immediately, and allow your hearing devices to dry naturally for 24 hours.
- Protect your hearing devices from excessive heat (hair dryer, vehicle glove box or dashboard).
- Regular use of a dehumidifier, such as a Dri-Aid kit, can help prevent corrosion. See your hearing healthcare professional for more information.
- Do not drop your hearing devices or knock them against hard surfaces.

Cleaning Your Indigo™ Hearing Instruments

Ear wax is natural and common. Ensuring your hearing devices, earmolds and domes are free of ear wax is an important step in your daily cleaning and maintenance routine.

- Never use alcohol to clean your hearing devices, earmolds or domes.
- Do not use sharp tools to dislodge ear wax. Sticking household items into your hearing devices or earmolds can seriously damage them.

Cleaning the Earmolds and Domes

Ensure your earmolds and domes are free of ear wax and moisture.

BTEs with Earhooks and Earmolds







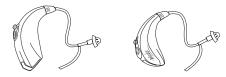
If your Indigo hearing devices have earhooks (see "Using the Indigo BTE Guide"), your hearing healthcare professional fit you with customized earmolds (see "Using the Indigo BTE Guide"). Earmolds send amplified sound from the hearing devices into the ears. They must fit into your ears snugly and comfortably. If amplified sound leaks out of your ear, you may hear whistling.

Always ensure earmolds are clean and free of ear wax and moisture. Do not use alcohol to clean your earmolds. If the earmolds become plugged, clear the opening with a wax loop or pipe cleaner. If your physician prescribes eardrops, clean any moisture that may get into the earmolds or tubing to prevent plugging.

Cleaning the Earmolds

If the earmolds attach to an earhook and they require further cleaning, disconnect the plastic tube from the hook of the hearing devices. Wash only the earmolds in warm water with a mild soap. Rinse them with cool water and allow them to dry overnight. Make sure the earmold tubes are dry before reconnecting them to each hook on your hearing devices.

BTEs with Slim Tubes and Domes



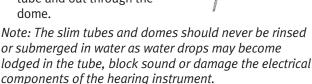
If your hearing instruments have slim tubes (see "Using the Indigo BTE Guide"), you need to ensure that the tubes and domes are free of ear wax and moisture. You should have the slim tubes and domes replaced by your hearing healthcare professional approximately every

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three to six months or when they become stiff or brittle. Clean the domes daily with a damp cloth. You should also clean the slim tubes periodically, with the cleaning pin provided, when you begin to notice debris in and around the tubes.

Cleaning the Slim Tubes and Domes:

- Hold the slim tube in one hand and the hearing instrument in the other hand.
- 2. Gently turn the hearing instrument until it detaches from the slim tube.
- Use a damp cloth to clean the outside of the slim tube and the dome.
- 4. Using the black cleaning pin provided in the kit, gently insert the cleaning pin where the slim tube attaches to the hearing instrument and push the pin all the way through the tube and out through the dome



5. Once the slim tube has been cleaned, reattach it by gently turning the hearing instrument onto the slim tube.

Warnings

- Hearing devices should only be used as directed by your physician or hearing healthcare professional.
- Hearing devices will not restore normal hearing and will not prevent or improve a hearing impairment resulting from organic conditions.
- Do not use your hearing instruments in explosion hazard areas.
- Allergic reactions to hearing instruments are unlikely.
 However, if you experience itching, redness, soreness, inflammation or a burning sensation in or around your ears, inform your hearing healthcare professional and contact your physician.
- In the unlikely case that any parts remain in the ear canal after the removal of the hearing instrument, contact a physician immediately.
- Remove your hearing instruments for CT and MRI scans or for other electromagnetic procedures.
- Only plug the DAI cables into devices that produce safe voltages of less than 3 volts.
- Special care should be exercised in wearing hearing instruments when maximum sound pressure levels exceed 132 decibels. There may be a risk of impairing your remaining hearing. Speak with your hearing healthcare professional to ensure the maximum output of your hearing instruments is suitable for your particular hearing loss.

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Note to hearing healthcare professional

Domes should never be fitted on patients with perforated eardrums, exposed middle ear cavities, or surgically altered ear canals. In the case of such a condition, we recommend to use a customized ear mold.

Precautions

- The use of hearing instruments is only part of hearing rehabilitation; auditory training and lip reading instruction may be required as well.
- In most cases, infrequent use of hearing devices does not provide full benefit. Once you have become accustomed to your hearing instruments, wear your hearing devices everyday all day.
- Your hearing devices use the most modern components to provide the best possible sound quality in every listening situation. However, communication devices such as digital cell phones can create interference (a buzzing sound) in hearing devices. If you experience interference from a cell phone being used close by, you can minimize this interference in a number of ways. Switch your hearing devices to another program, turn your head in a different direction or locate the cell phone and move away from it.

Labeling

The serial number and year of manufacture are located inside the battery door.

Troubleshooting Guide

rroubleshooting Guide			
CAUSE	POSSIBLE REMEDY		
No sound			
Not turned on Low/dead battery Poor battery contact Battery upside down Earmolds/slim tubes/domes blocked with ear wax	Turn on Replace battery Consult your hearing healthcare professional Insert battery plus (+) side up Clean earmolds/domes. See "Cleaning the Earmolds and Domes". Use cleaning pin to dislodge ear wax in slim tubes. Consult your hearing healthcare professional.		
 Plugged microphone protector 	Consult your hearing healthcare professional		
Not loud enough			
Low volume Low battery Earmolds/slim tubes/domes not inserted properly	 Turn up volume; see hearing healthcare professional for models without a manual volume control or if problem persists. Replace battery See "Putting Your Indigo Hearing Instruments on Your Ears". Reinsert carefully. 		
Change in hearing Earmolds/slim tubes/domes blocked with ear wax Plugged microphone shield	Consult your hearing healthcare professional Clean earmolds. See "Cleaning the Earmolds and Domes". Use cleaning pin to dislodge ear wax in slim tubes. Consult your hearing healthcare professional. Consult your hearing healthcare professional		

	,
CAUSE	POSSIBLE REMEDY
Intermittent	
Low battery	Replace battery
Dirty battery contact	Consult your hearing healthcare professional
Two long beeps	
Low battery	Replace battery
Whistling	
• Earmolds/slim tubes/ domes not inserted properly	Remove and reinsert carefully
 Hand/clothing near ear Poorly fitting earmolds/ slim tubes/domes 	Remove hand/clothing from ear Consult your hearing healthcare professional
Not clear, distorted	
 Poorly fitting earmolds/ slim tubes 	Consult your hearing healthcare professional
• Earmolds/slim tubes/ domes blocked with ear wax	Clean earmolds. See "Cleaning the Earmolds and Domes". Use cleaning pin to dislodge ear wax in slim tubes. Consult your hearing healthcare professional.
Low batteryPlugged microphone protector	Replace battery Consult your hearing healthcare professional

	.,			
CAUSE	POSSIBLE REMEDY			
Earmolds/slim tubes/domes falling out of ear				
 Poorly fitting earmolds/ slim tubes/domes Earmolds/slim tubes/ domes not inserted properly 	Consult your hearing healthcare professional See "Putting Your Indigo Hearing Instruments on Your Ears". Reinsert carefully.			
"Motorboating"				
Low battery	Replace battery			
Dirty battery contact	Consult your hearing healthcare professional			
Weak on the telephone				
Telephone not positioned properly	Move telephone receiver around ear for clearer signal. See "Using Indigo with the Telephone" and "Easy-t for the Telephone or Cell/Mobile Phone".			
 Hearing device requires adjustment 	Consult your hearing healthcare professional			

For any problems not listed in the guide, contact your hearing healthcare professional. If you do not have a hearing healthcare professional, please contact the nearest office listed on the back page of this booklet.

Warning to Hearing Instrument Dispensers

A hearing instrument dispenser should advise a prospective hearing instrument user to consult promptly with a licensed physician (preferably an ear specialist) before dispensing a hearing instrument if the hearing instrument dispenser determines through inquiry, actual observation, or review of any other available information concerning the prospective user, that the prospective user has any of the following conditions: (i) Visible congenital or traumatic deformity of the ear. (ii) History of active drainage from the ear within the previous 90 days. (iii) History of sudden or rapidly progressive hearing loss within the previous 90 days. (iv) Acute or chronic dizziness. (v) Unilateral hearing loss of sudden or recent onset within the previous 90 days. (vi) Audiometric airbone gap equal to or greater than 15 decibels at 500 hertz (Hz), 1,000 Hz, and 2,000 Hz. (vii) Visible evidence of significant cerumen accumulation or a foreign body in the ear canal. (viii) Pain or discomfort in the ear. Special care should be exercised in selecting and fitting a hearing instrument whose maximum sound pressure level exceeds 132 decibels because there may be risk of impairing the remaining hearing of the hearing instrument user. [This provision is required only for those hearing instruments with a maximum sound pressure capability greater than 132 decibels (dB).]

Important Notice for Prospective Hearing Instrument Users

Good health practice requires that a person with a hearing loss have a medical evaluation by a licensed physician (preferably a physician who specializes in diseases of the ear) before purchasing a hearing instrument.

Licensed physicians who specialize in diseases of the ear are often referred to as otolaryngologists, otologists or otorhinolaryngologists. The purpose of medical evaluation is to assure that all medically treatable conditions that may affect hearing are identified and treated before the hearing instrument is purchased. Following the medical evaluation, the physician will give you a written statement that states that your hearing loss has been medically evaluated and that you may be considered a candidate for a hearing instrument. The physician will refer you to an audiologist or a hearing instrument dispenser, as appropriate, for a hearing instrument evaluation. The audiologist or hearing instrument dispenser will conduct a hearing instrument evaluation to assess your ability to hear with and without a hearing instrument. The hearing instrument evaluation will enable the audiologist or dispenser to select and fit a hearing instrument to your individual needs. If you have reservations about your ability to adapt to amplification, you should inquire about the

availability of a trial-rental or purchase-option program. Many hearing instrument dispensers now offer programs that permit you to wear a hearing instrument for a period of time for a nominal fee after which you may decide if you want to purchase the hearing instrument. Federal law restricts the sale of hearing instruments to those individuals who have obtained a medical evaluation from a licensed physician. Federal law permits a fully informed adult to sign a waiver statement declining the medical evaluation for religious or personal beliefs that preclude consultation with a physician. The exercise of such a waiver is not in your best health interest and its use is strongly discouraged.

Children With Hearing Loss

In addition to seeing a physician for a medical evaluation, a child with a hearing loss should be directed to an audiologist for evaluation and rehabilitation since hearing loss may cause problems in language development and the educational and social growth of a child. An audiologist is qualified by training and experience to assist in the evaluation and rehabilitation of a child with a hearing loss.

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